

#### 2017 Cancer Center Business Summit

Transforming the Business of Oncology through Science and Technology



# The Oncology Care Model: Evolving Best Practices

# The Oncology Care Model Evolving Best Practices

- Diana Verrilli, McKesson Specialty Health
- Brenton Fargnoli, M.D., Flatiron Health
- Barbara McAneny, M.D. New Mexico Oncology Hematology Consultants
- Ed Bassin, Ph.D., Archway Health

### **Panelists Will Describe**

- Their respective experience with OCM to date
- Lessons learned and challenges moving forward
- Practical solutions for meeting OCM requirements

### **OCM Status Summary**

- OCM Program commenced July 1, 2016
- Purpose: further CMMI's three-part aim within oncology of better care, smarter spending and healthier people
- Currently in Performance Period 1 (Jan 1 June 30, 2017)
- Parsing through quality measure/clinical data reporting requirements. Delays in launching the OCM reporting registry. First reporting deadline: Feb 28
- "Kick the tires" site visits starting to take place
- Claims data to be available March 2017 for Q1 (July-Aug-Sept 2016). Available quarterly thereafter.

### **OCM Questions Du Jour**

- How can I get more efficient with my OCM quality measure/clinical data reporting? Is there an automated solution (EMR)?
- How am I doing am I on track to earn PBP?
- Should I consider 2-sided risk as an APM alternative to MIPS?

# The Oncology Care Model Evolving Best Practices

#### Diana Verrilli

Senior Vice President, Payer & Practice
Management Solutions
McKesson Specialty Health
Denver, Colorado

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### OCM and The US Oncology Network: The First 6 Months



- 13 Network practices
- 800+ physicians
- 17,000 patients enrolled in 1st 6 mo.



# **Integrated Technology**

- iKnowMed
- Decision support
- Clear Value Plus
- Practice Insights



- Medical Oncologists
- Radiation Oncologists
- Hematologists
- Oncology Surgeons
- **GYN Oncologists**
- Urologists
- Colo/Rectal, Neuro, Thoracic, ENT, Pathology, Radiologists



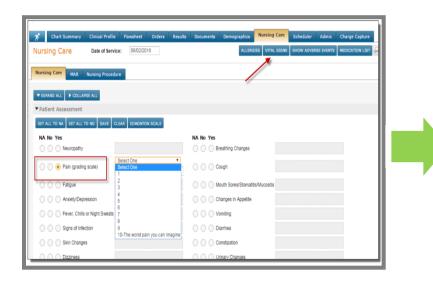
- Investing in care teams & enhanced services
- 94% of planned MEOS forecast

### Value Based Care Best Practices:

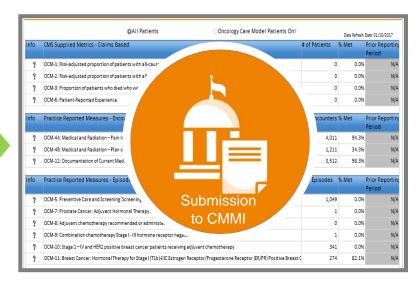
- Actionable Analytics
- Navigation & Team Care
- Urgent Care Slots
- Patient Facing Tx Plans (Network standard)
- My Choices, My Wishes
- Core Eligibility & Enrollment Principles

### Quality and Clinical Data Reporting

### Data Capture iKnowMed Generation 2



#### Ongoing Monitoring & Submission Practice Insights



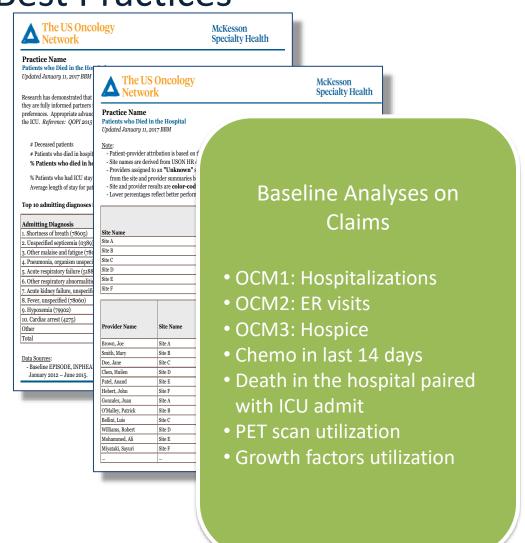
#### **Performance Drilldowns:**

- ✓ Care team/ physician performance
- ✓ Patient details
- ✓ Target performers & outliers

### Optimizing Claims Data to Support Practice Transformation and Best Practices

#### **Actionable Analyses**

- Peer benchmarking from CMMI & The US Oncology Network
- Side-by-side performance by site and provider
- Forecasting trend factors total cost targets



### **Team Care Huddles**



### **CHALLENGES**

## **OCM Program Challenges**

- Pace of program changes and amount of information from CMMI
- Identifying patients
  - Oral treatment regimens & access to real time Medicare Rx fill data
- Practice transformation, e.g., completion of IOM care plan
- Complexity of care partner and pooling relationships
- OCM Data Registry submission process and registry readiness

# The Oncology Care Model Evolving Best Practices

Brenton Fargnoli, M.D.

Associate Medical Director Strategic

**Initiatives** 

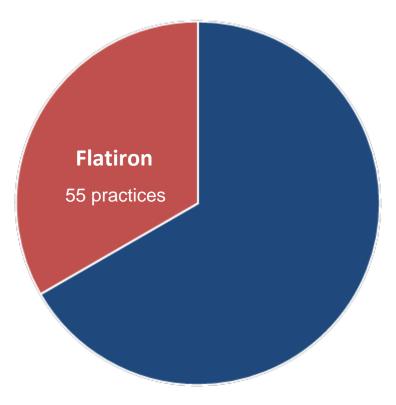
Flatiron Health

New York, New York

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### Flatiron Practices in OCM

The Oncology Care Model



## **OCM Challenges**

**FOCUS AREA** 

#### **CHALLENGES**



**Care Management** 

- How do I identify eligible patients?
- How do I keep track of everything?
- How do I ensure patients are informed about their care plan?



Program Evaluation & Reporting

- How do I measure our quality?
- How can I improve performance?
- How do I report to the registry?



Revenue Cycle Management

• How do I optimize our income in the model?

## How Flatiron is Solving OCM Challenges

FLATIRON'S OCM SOLUTION

**IMPACT** 

#### **Care Management**

- Patient Identification @ point of care
- Patient tracking
- Auto-generated IOM Care Plans

30,000+

OCM Patients in Episode

# Program Evaluation & Reporting

- Structured data capture in OncoEMR
- OCM Quality Measure Dashboard
- OCM Registry Reporting

#### 500+

Quality Measure Calculations for Reporting

# Revenue Cycle Management

- MEOS Billing + Collections Tracking
- PBP Cost of Care Analytics

\$25M+
Potential Additional

Practice Revenue

# The Oncology Care Model Evolving Best Practices

Barbara McAneny, M.D.
Chief Executive Officer
New Mexico Oncology Hematology
Consultants
Albuquerque, New Mexico

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# OCM is a Payer-Driven Model top-down approach

#### **Payer-Driven**

Payer identifies problem (oncology costs too high)

Payer changes reimbursement structure

Practices change

(or fail)

# Oncology Care Model (OCM)

#### **Patient Population:**

 The CMMI OCM Payment Model applies to all patients with a new chemotherapy start.

#### **Episode Definition:**

• 6 months following new chemotherapy start, repeatable.

#### **Payments**

- The OCM model will pay physicians in three ways:
  - Normal FFS Payments
  - \$160 PBPM (per beneficiary per month)
  - Shared Savings/Risk Sharing

#### **Episode Price/Discount to Medicare**

- 4% discount for practices participating in shared savings
- 2.75% discount for practices accepting full risk





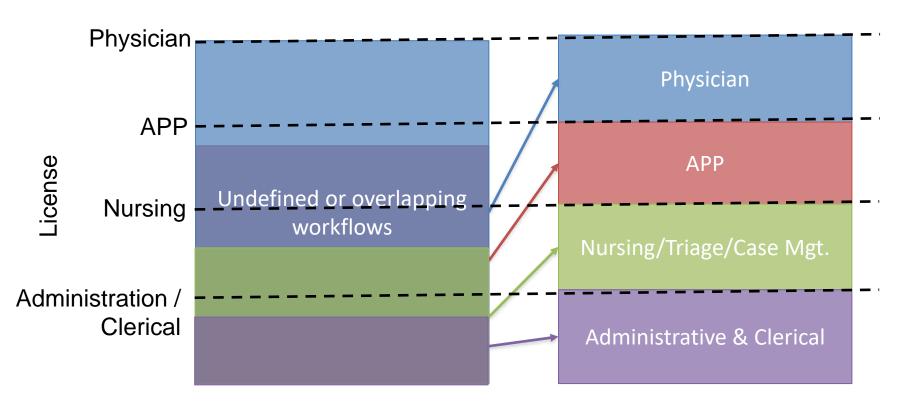
# Meeting OCM requirements and adding Value

- Efficient use of personnel
- Documentation of OCM requirements using minimal resources
- Can we turn the Care plan and survivorship documents into valuable features to patients?
- Will the entire MEOS payment be used in the processes to achieve it?





### Everyone works to the top of their license

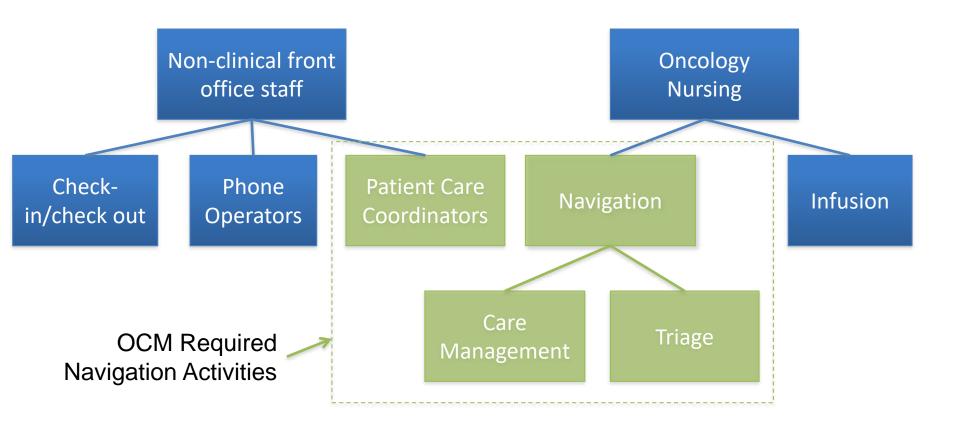


- Defined, efficient workflows
- Standardized protocols & good communication





# Specialization within oncology nursing and non-clinical staff







### Documentation

- Essential functions to be documented by the doctors
  - DIAGNOSIS
  - STAGING
  - INTENT OF THERAPY (includes outcomes expected)
  - PERFORMANCE STATUS & PE
  - CHEMOTHERAPY & TEST ORDERS
  - GENOMICS
- Can we have everything else done by others?





# Care Plan Requirements

- Patient information (e.g., name, date of birth, medication list, and allergies)
- Diagnosis, including specific tissue information, relevant biomarkers, and stage
- Prognosis
- Treatment goals (curative, life-prolonging, symptom control, palliative care)
- Initial plan for treatment and proposed duration, including specific chemotherapy drug names, doses, and schedule as well as surgery and radiation therapy (if applicable)
- Expected response to treatment
- Treatment benefits and harms, including common and rare toxicities and how to manage these toxicities, as well as short-term and late effects of treatment
- Information on quality of life and a patient's likely experience with treatment
- Who will take responsibility for specific aspects of a patient's care (e.g., the Cancer care team, the primary care/geriatrics care team, or other care teams)
- Advance care plans, including advanced directives and other legal documents
- Estimated total and out-of-pocket costs of Cancer treatment
- A plan for addressing a patient's psychosocial health needs, including psychological, vocational, disability, legal, or financial concerns and their management
- Survivorship plan, including a summary of treatment and information on recommended follow-up activities and surveillance, as well as risk reduction and health promotion activities





# History

| History             | Inital Plan/Treatment Response                                    | ROS PE       | - F       | ollowup/Referrals | When To Call      |  |
|---------------------|---|--------------|-----------|-------------------|-------------------|--|
|                     | Hide  |              |           |                   |                   |  |
| Visit Ty            | oe e  |              |           |                   | O M               | arrant Plan  |
| OInitia             | I Consultation O Followup   |              |           | •                 | Care Manage       | ment Plan  |
| O Othe              |   |              |           |                   |                   |  |
| o out               | Hide  |              |           |                   |                   |  |
|                     | y Oncologist  |              |           |                   |                   |  |
| Clear               | Alidina O Dr. Avitia O Dr. Clau                                   | rk ○Dr Dugu  | e () Dr   | Fontaine O D      | r Franklin ODr    | Giudice O Dr. Guo O Dr. Lindberg O Dr. McAneny O Dr. Shah O Dr. Tong   |
| 001.                | Hide  | K O DI. Duqu | CODI      | . Tontaine O Di   |                   | Gladice O Dr. Gao O Dr. Emaberg O Dr. Fichienty O Dr. Shain O Dr. Fong   |
| Superv<br>Clear     | ising Oncologist  |              |           |                   |                   |  |
|                     | Alidina O Dr. Avitia O Dr. Clar                                   | k O Dr. Dugu | e O Dr    | Fontaine O D      | r. Franklin ODr.  | Giudice O Dr. Guo O Dr. Lindberg O Dr. McAneny O Dr. Narmala O Dr. Tong  |
|                     | formation: Vital Signs Heigh                                      | t:59,        |           |                   |                   | State of the state |
|                     | Weight<br>BSA:1   | :212.2,      |           |                   |                   |  |
| Allergies           | No Known Drug Allergies   |              |           |                   |                   |  |
|                     | ns No outside medications repositions 11/17/2015: Agranulocytosis |              |           | homothorany       |                   |  |
|                     | s Involved in Patient Care P                                      |              |           |                   |                   |  |
| Medical H           |   | •            |           |                   |                   |  |
| New I               | roblem/Diagnosis  |              |           |                   |                   |  |
|                     | ns have been entered.   |              |           |                   |                   |  |
| Surgical I<br>Clear | History Edit 1. Hernia Repair<br>1) Amputation - 20               | 16 - GIMC    |           |                   |                   |  |
| Clear               | 2) Lumpectomy - 2   |              | erian     |                   |                   |  |
|                     | ırgical history unchanged   |              |           |                   |                   |  |
| Nega                |   |              |           |                   |                   |  |
|                     | Marrow Bx ☐ Port-a-Cath ☐ act Surgery ☐ Septoplasty ☐             |              |           | Escial Cosmotic   | Curaon/           |  |
|                     | llectomy +/- Adenoids Thyr  |              | uon L     | racial Cosmetic   | . Surgery         |  |
|                     | □ Carotid Endarterectomy □  |              | ioplast   | у                 |                   |  |
|                     |   |              | my 🗆      | Gastric Bypass    | ☐ Small bowel r   | esection  Colectomy Hemorrhoidectomy   |
|                     | atectomy/TURP Bladder Sur   |              |           |                   |                   |  |
|                     | Nephrectomy ☐ Left Nephrec<br>atectomy ☐ Right knee replac        |              |           |                   | Diabt bio saslass | ment  U oft his seplement  |
| Comorbid            |   | ement Lter   | . Kriee r | epiacement 🗀      | Right hip replace | ment. Left hip replacement   |
| Clear               | _   | _            | _         | _                 | _                 |  |
|                     | is □Asthma □Artrial fibrillat<br>Disease □Crohn's Disease         |              |           |                   |                   |  |
|                     | myalgia GERD- Gastroesoph   |              |           |                   |                   |  |
|                     | Failure/CHF Hepatitis chro  |              |           |                   |                   |  |
|                     | ry of Seizures  History of Str                                    |              |           |                   |                   |  |
|                     | thyroidism Hyperthyroid   |              |           |                   |                   |  |
|                     | hedema Macular Degenerat  |              |           |                   |                   | is ∐Pancreatitis   |
|                     | nsons   |              |           |                   |                   | Ilcorative Colitis   |
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# Treatment

| History            | Inital Plan/Treatment Response               | ROS              | PE    | Follo      | wup/Refer          | rals   | When To (  | [all          |           |                  |
|--------------------|--|------------------|-------|------------|--------------------|--------|------------|---------------|-----------|------------------|
| Regimen A          | nemia: Feraheme (Ferumoxyto                  | ol) 510 m        | g IV  | Day 1 and  | 1 8                |        |            |               |           |                  |
| Flow Sheet         |  |                  |       |            |                    |        |            |               |           |                  |
|                    | Regimen                                      | Start Dat        | te    | Last Tx    | Cycles<br>Act/Plan |        | ICD        | Tx<br>Setting | Status    | Reason<br>for DC |
|                    | Hydration: NS 1000 mL IV<br>v6.0             | 4/18/20          | 16 4  | /18/2016   | 0/1                | 453.8  | 32/I82.621 |               | Completed |                  |
| Treatment<br>Clear | Goals Edit                                   |                  |       |            |                    |        |            |               |           |                  |
| O Curative         | 3  |                  |       |            |                    |        |            |               |           |                  |
| O Pallative        |  |                  |       |            |                    |        |            |               |           |                  |
| OSympton           |  |                  |       |            |                    |        |            |               |           |                  |
| O Life prol        |  |                  |       |            |                    |        |            |               |           |                  |
|                    | n for Treatment                              |                  |       |            |                    |        |            |               |           |                  |
|                    | Hematologic History Edit                     |                  |       |            |                    |        |            |               |           |                  |
| Clear              |  |                  |       |            |                    |        |            |               |           |                  |
| Proposed [         | Ouration                                     |                  |       |            |                    |        |            |               |           |                  |
| Edit               | Response to Treatment                        |                  |       |            |                    |        |            |               |           |                  |
| Expected N         | response to Treatment                        |                  |       |            |                    |        |            |               |           |                  |
| Prognosis          | Edit   |                  |       |            |                    |        |            |               |           |                  |
| Clear              |  |                  |       |            |                    |        |            |               |           |                  |
|                    | de Effects Hide                              |                  |       |            |                    |        |            |               |           |                  |
|                    | dit General: Fatigue, hair loss              |                  |       |            |                    |        |            |               |           |                  |
| Clear              | □ e-v!                                       |                  |       |            |                    |        |            |               |           |                  |
| Skin Edit          | oss 🗆 Fatigue                                |                  |       |            |                    |        |            |               |           |                  |
| Clear              | JKIII.                                       |                  |       |            |                    |        |            |               |           |                  |
|                    | and Foot Syndrome Acne lik                   | ce rash 「        | SII   | n Sensitiv | ity 🗆 (            | Other  |            |               |           |                  |
|                    | ic Edit Neurologic: Neuropathy               |                  |       | ii ocholdy | ,                  | 201101 |            |               |           |                  |
| Clear              | to care recursioning or recursive            |                  |       |            |                    |        |            |               |           |                  |
| Memor              | ry Loss                                      |                  |       |            |                    |        |            |               |           |                  |
|                    | une Edit Autoimmune:                         |                  |       |            |                    |        |            |               |           |                  |
| Clear              |  |                  |       |            |                    |        |            |               |           |                  |
| GI Edit GI         | nyroid Level                                 | complica         | tions | Fistu      | la Forma           | ition  | Hemorrh    | nage [        | Increased | blood pressur    |
| Clear              |  |                  |       |            |                    |        |            |               |           |                  |
|                    | Formation □Nausea □Von<br>ry Edit Pulmonary: | niting $\square$ | Diar  | rhea 🗆 1   | Mouth So           | res    |            |               |           |                  |

| Pulmonary Edit Pulmonary:  |
|--|
| Clear  |
| □ Fibrosis   |
| Cardiac Edit Cardiac:  |
| Clear  |
| ☐ Weakening of heart muscle ☐ Congestive heart failure                             |
| Sexuality Edit Sexuality:  |
| Clear  |
| ☐ Infertility ☐ Vaginal Dryness ☐ Impotence ☐ Low Libido                           |
| Psychosocial Hide  |
| Psychosocial   |
| ☐ Relationship ☐ Employment ☐ Financial  |
| As Needed Medications Hide   |
| As Needed Medications Edit   |
| Clear  |
| □ Aloxi □ Ativan □ Atropine □ Compazine □ Dexamethasone □ Imodium □ Zofran □ Other |
|  |



### Side Effects of Treatment

#### POSSIBLE SIDE EFFECTS OF TREATMENT Possible Side Effects Long Term Side Effects Psychosocial Background Information Tob/Social/Health Maint Cancer Survivorship Care Plan Patient Info Surgery Chemotherapy/Radiation Therapy Needs and Concerns ROS Possible Side Effects of Treatment Assessment and Plan When To Call General General: Fatigue, hair loss Skin Edit Clear Acne like rash Neurologic Neurologic: Neuropathy Autoimmune Autoimmune: □Low Thyroid Level □Wound healing complications □Fistula Formation □Hemorrhage □Increased blood pressure ☐ Fistula Formation ☐ Nausea ☐ Vomiting ☐ Diarrhea ☐ Mouth Sores Psycosocial Edit Clear ong Term Side Effects Hide Skin Edit Skin: Hand and Foot Syndrome Neurologic Edit ☐ Memory Loss ☐ Weakness ☐ Numbness ☐ Loss of Motion Sexuality Edit Sexuality: Infertility. ☑Infertility □Vaginal Dryness □Impotence □Low Libido □Ovarian Failure □Breast Pain Cardiac Edit ☐ Weakening of heart muscle ☐ Congestive heart failure Pulmonary Edit Pulmonary: Fibrosis. Clear Fibrosis Hematology Edit □ Low WBC □ Blood Clots □ Anemia □ Increased Risk of Infection Psychosocial Depression Anxiety Disability Marriage/Partner ☐ Employment





# Follow up/Referrals

| History  | Inital Plan/Treatment Response  | ROS        | PE      | Followup/Referrals    | When To Call   |                       |
|--|---|------------|---------|-----------------------|----------------|-----------------------|
| Genetic Co   | onsult<br>hip Plan Edit   |            |         |                       |                |                       |
| Clear  |   |            | 7       |                       |                |                       |
|  | c Symptoms  |            |         | Monitoring            |                | Diabetic Monitoring   |
| ☐ Fatig  |   | Neuropa    |         |                       | ☐ Sexual Dysfu |                       |
| Finar  |   | → Vitami   |         | Veutroceuticals       |                | Genetics              |
| I  | nd Cancer Risk  |            |         | othyroid Risk         |                | ☐ Cardiac monitor for |
|  | onary monitor for   |            |         | Monitor for Depressio | n/Anxiety      |                       |
| ☐ Infert ☐ Nutrit ☐ Psych ☐ Sexua ☐ Provi  | I Service/ Financial<br>ility<br>ion<br>ological Counseling<br>al Function<br>der |            |         |                       |                |                       |
| Financia  Document Status  Scheener Patient For Patient I  Provide Time Specific Control of the Patient I  Time Specific Control of the Patient I  Description of the Patient I  Descripti | Education   | vided to I | Patient |                       |                |                       |



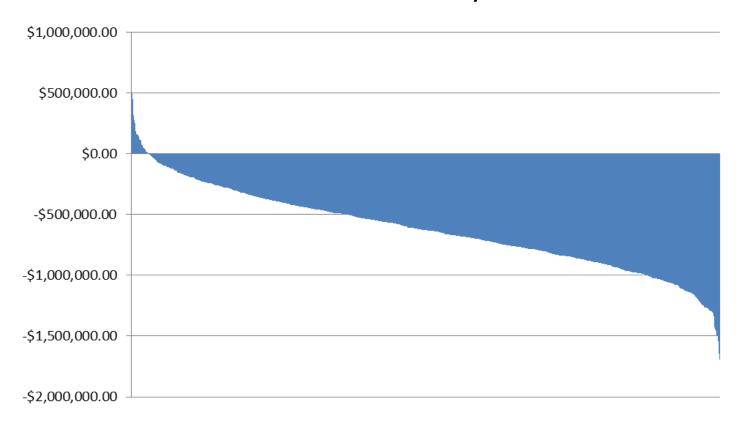






## **Financial Outcomes**

#### Simulated NMCC Performance-Based Payments – OCM Full Risk



1,000 simulated Performance Periods using baseline prices and actual expenses from NMCC, to include NMCC case mix and practice patterns. According to these simulations, NMCC will see a shared savings payment in 37 out of 1,000 Performance Periods (3.7%)





# Aggregate (Performance Period) Cost Modeling – Shared Savings

| Average Performance Period Actual Expenses        | \$6,845,238 |
|---|-------------|
| Average Performance Period Baseline Price         | \$6,620,624 |
| Average Performance Period Shared Savings Target  | \$6,355,790 |
| MEOS Payments per Performance Period              | \$228,480   |
| Savings needed to achieve Shared Savings PBP (\$) | \$717,928   |
| Savings needed to achieve Shared Savings PBP (%)  | 10.5%       |

Savings to achieve PBP=(Actual Expenses – Target)+MEOS Savings to achieve PBP=(\$6,845,238-\$6,355,790)+\$228,480 Savings to achieve PBP=\$489,448+\$228,480 Savings to achieve PBP=\$717,928 (10.5%)





# Aggregate (Performance Period) Cost Modeling – Full Risk

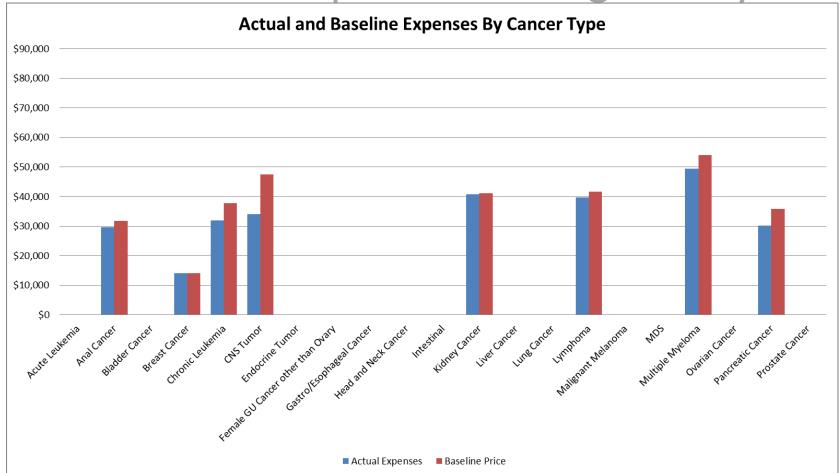
| Average Performance Period Actual Expenses        | \$6,845,238 |
|---|-------------|
| Average Performance Period Baseline Price         | \$6,620,624 |
| Average Performance Period Full Risk Target       | \$6,438,614 |
| MEOS Payments per Performance Period              | \$228,480   |
| Savings needed to achieve Shared Savings PBP (\$) | \$635,104   |
| Savings needed to achieve Shared Savings PBP (%)  | 9.3%        |

Savings to achieve PBP=(Actual Expenses – Target)+MEOS Savings to achieve PBP=(\$6,845,238-\$6,620,624)+\$228,480 Savings to achieve PBP=\$406,624+\$228,480 Savings to achieve PBP=\$635,104 (9.3%)





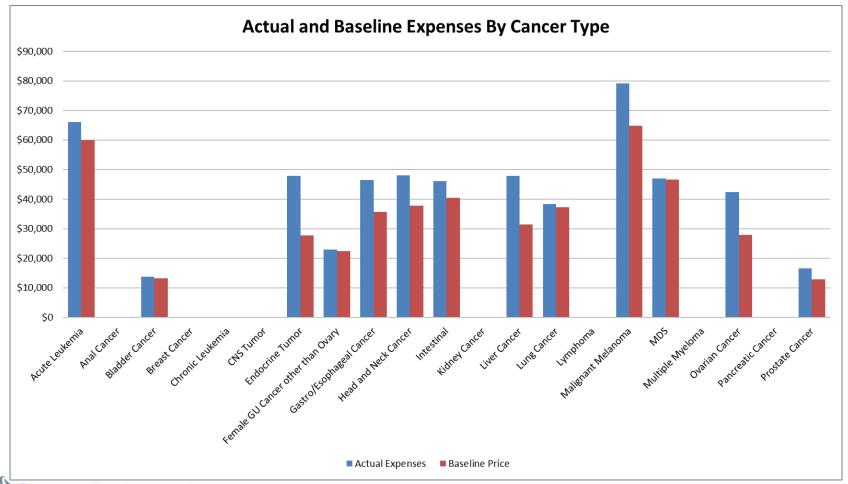
# Baseline vs. Actual by Cancer Type







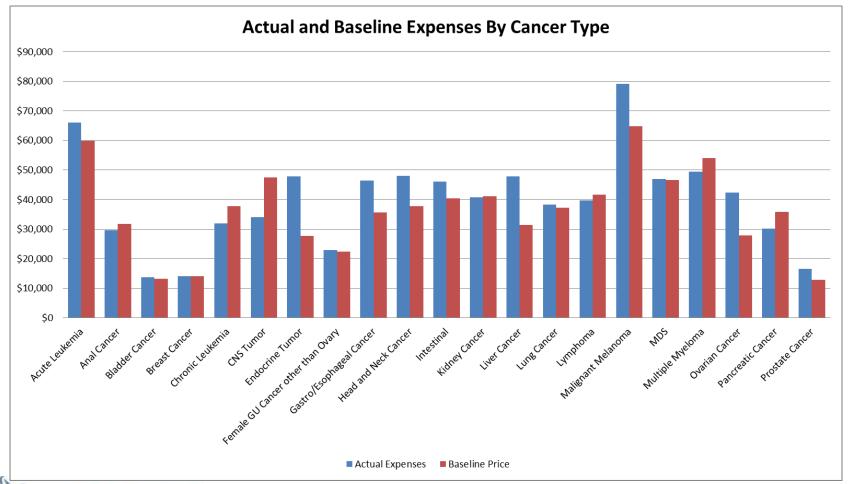
# Baseline vs. Actual by Cancer Type





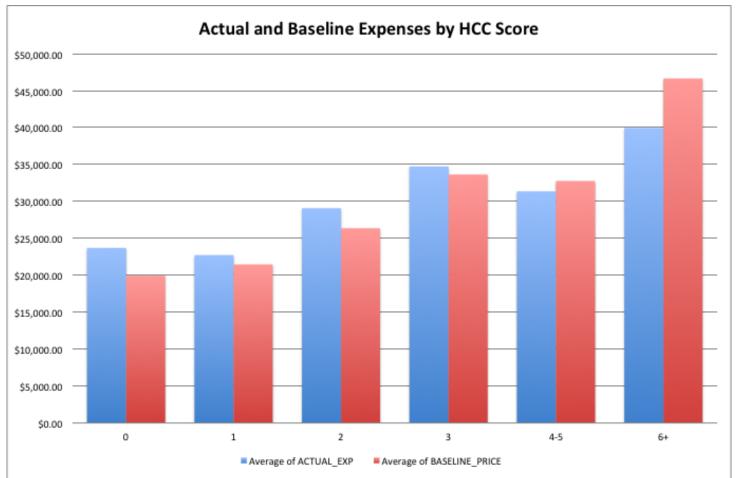


# Baseline vs. Actual by Cancer Type





# Baseline vs. Actual by HCC Score







# The Oncology Care Model Evolving Best Practices

Ed Bassin, Ph.D.
Chief Analytics Officer
Archway Health
Watertown, Massachusetts
ebassin@archwayha.com

### How Are You Going to Save Money?

### Hospital

- ER and inpat. \$
- Triage and navigation keep patients out

### Drugs

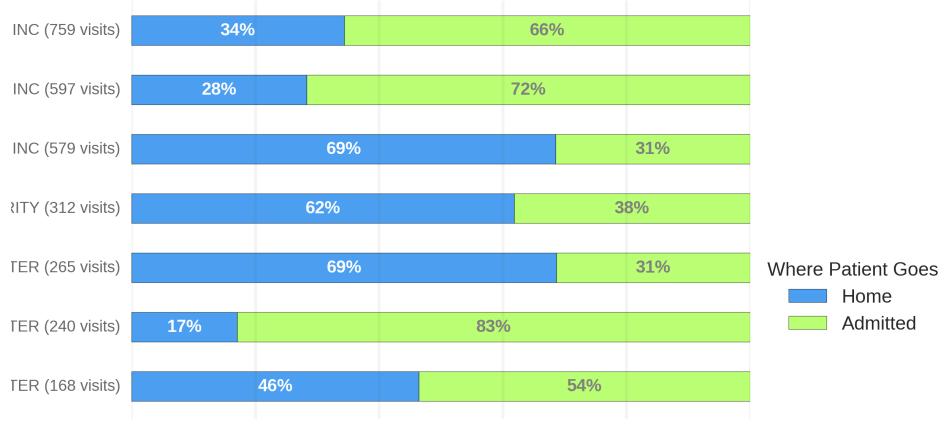
- Choosing protocols wisely
- Increasing generic use
- Avoiding new meds

#### **Cut Waste**

- Unneeded testing
- Orals

### Hospital Variation is Key





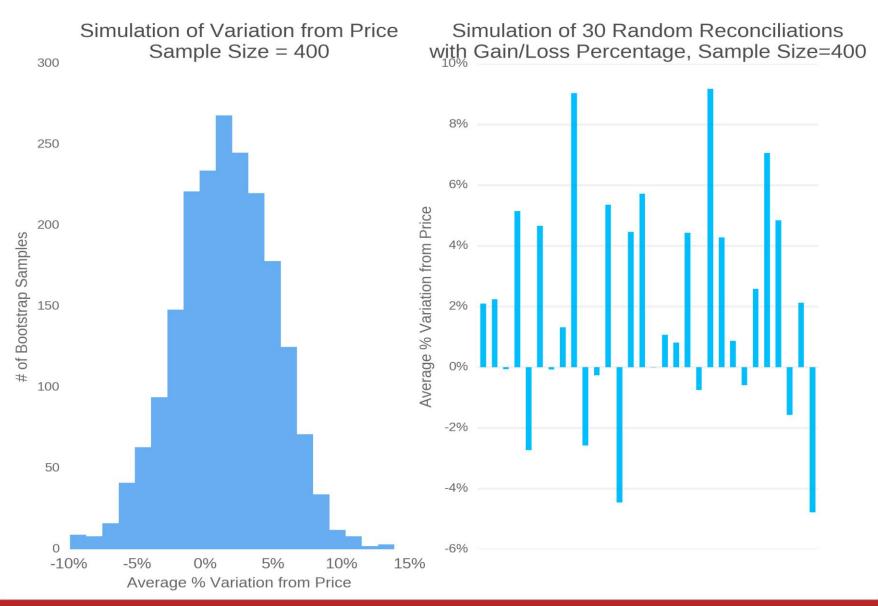
### **Assessing Drug Impact**

#### **Drug Regimen Evaluator**

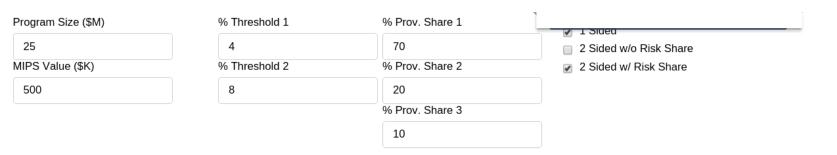
This tool is designed to help you evaluate different combination chemotherapy regimens. You select episodes meeting certain criteria, including the cancer type, the date range for the episodes, along with the drugs that are part of the regimen. You do not need to select all drugs in the regimen. Rather, you only need to select enough unique drugs to identify the regimen.

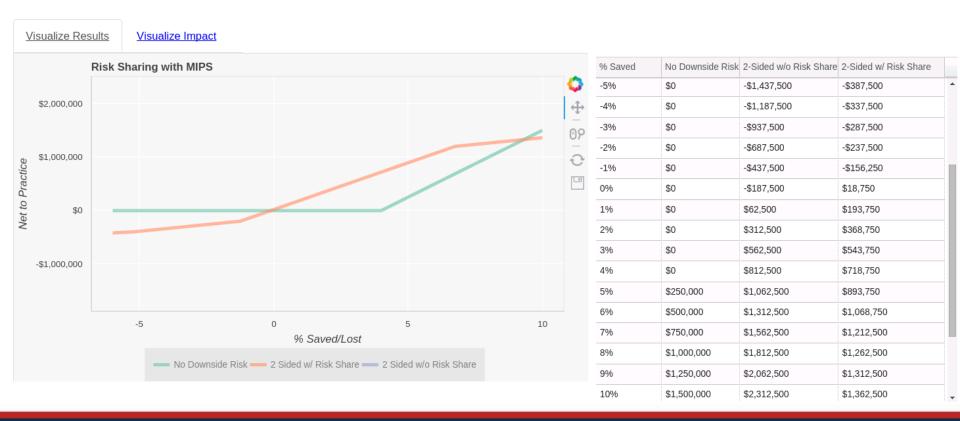
| Cancer Type  | Min. IP Admits:                              | Episode Start | Date Range             |
|--|--|---------------|------------------------|
| All  | •      | 01/02/2012    | 01/01/2015             |
| # of Comorbidities  All  | Min. Drug Claims:                            |               |                        |
|  | Co   | ombination Ch | nemotherapy Definition |
| 1st Drug Contains  | 2nd Drug Contains                            |               | 3rd Drug Contains      |
| Carbo  | Paclit                                       |               |                        |
| Variable to plot  Winsorized Cost  Number of Bars  20  soposida  # 5 | 148 episodes selected  \$0 \$20,000 \$40,000 | \$60,000      |                        |

### Random Variation is Unavoidable



### Aggregating Risk is Key for 2-Sided Risk





### **Panel Challenge Question**

 From your perspective, what's working and what's not working with OCM?

 If there is one thing that you could do to improve OCM what would that be?
 ["Repeal and replace" is not a valid answer]